

Follow-up Survey for 1998 Hazardous Waste Compliance and Pollution Prevention Seminars

I. Instructions

The purpose of this survey is to help EPA evaluate both the quality of the compliance assistance* provided as well as assess what impact, if any, it has had on your understanding of environmental regulations and any resulting changes in behavior and environmental benefits. This survey is both voluntary and confidential. Your response will not impact your regulatory status in any manner. Please answer the following questions to the best of your ability. If you do not understand a question or are not sure of the answer, please respond with a question mark(?). If the question does not apply to your business, please respond with "not applicable" or "N/A."

Please use the enclosed postage-paid envelope and return your completed survey within 15 days of receipt to U.S. EPA Region 6, ALONM (6EN-HS), 1445 Ross Avenue, Dallas, Texas 75202. If you prefer, you may fax your completed survey to U.S. EPA at (214) 665-7264 or you may visit the EPA project Web Site at www.epa.gov/region6/hw-p2.survey and complete the survey electronically. Thank you for your time in completing this survey. We appreciate your participation and look forward to your response.

** Compliance assistance refers to the information or technical advice provided by EPA, state or local government (for example workshops, seminars) to help the regulated industry understand and comply with statutory and regulatory requirements. You may have attended one of the following Hazardous Waste Compliance and Pollution Prevention seminars for the Border or Maritime Industry. Please check the location of the seminar you attended:*

July 23, 1998 - El Paso, Texas	"
August 5, 1998 - Laredo, Texas	"
September 23, 1998 - McAllen, Texas	"
August 26, 1998 - Baton Rouge, Louisiana	"

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Public reporting burden for this collection of information is estimated to average eleven (11) minutes per response, including the time for reviewing instructions, gathering information, and completing and reviewing the collection of information. Send comments on the Agency's need for this information, the accuracy of the provided burden estimates, and any suggestions for reducing the burden, including the use of automated collection techniques to the Director, OP Regulatory Information Division, United States Environmental Protection Agency (Mail Code 2137), 401 M Street,

SW, Washington, D.C. 20460; and to the Office of Information & Regulatory Affairs, Office of Management & Budget, 725 17th Street, NW. , Washington, DC 20503, Attention: Desk Officer for EPA. Include the EPA ICR 1860.01 and the OMB control number 2020-0015 in any correspondence. Do not sent your completed surveys to this address.

Follow-up Survey for 1998 Hazardous Waste Compliance and Pollution Prevention Seminar

II. Background

1. What type of organization do you work for?
 - " Regulated facility or business
Industry sector: _____
 - " Consulting company
 - " Law firm
 - " Government
 - " Trade association
 - " Nonprofit organization
 - " School or university
2. Which best describes your primary job:
 - " Plant manager of a facility
 - " Owner of facility
 - " Environmental specialist at a facility
 - " Work at a facility in other capacity
 - " Other: _____
3. How did you become aware of this compliance assistance seminar?
 - " Referral from another government agency, official, or hotline
 - " Referral from another business
 - " Trade association
 - " EPA letter or mailing
 - " EPA workshop, seminar, or conference
 - " Web site
 - " EPA publication or newsletter
4. What prompted you to seek assistance? (Please check all that apply.)
 - " To find out if a specific environmental regulation applies to my facility.
 - " General information about regulations.
 - " To identify ways to change status from regulated to unregulated business.
 - " To obtain information about equipment or processes that will help us save money complying with regulations.
 - " To learn about pollution prevention opportunities.

" Other:_____

III. Changes in Awareness and Understanding

1. Would you say that you are more aware of and knowledgeable about environmental requirements and opportunities as a result of this compliance assistance seminar?

" Yes

" No

" N/A

2. As a result of the assistance you received, how has your understanding of the environmental regulations that apply to your business improved?

" A great deal. I feel that I understand what is required.

" Somewhat. I am still a bit confused about the regulations.

" Not at all.

" N/A

Comments: _____

3. What did you learn that will be most useful to you?

" How to determine if your waste activity is regulated and obtain an EPA I.D. Number.

" How to properly transport hazardous waste entering the U.S.

" Information on new equipment or techniques to use to reduce pollution.

" How to implement an environmental management system.

" The name of a contact in another regulatory department.

" Information on how similar companies have reduced emissions or improved compliance.

" Other: _____

IV. Changes in Behavior

1. Did you share the awareness/knowledge that you learned from this workshop/seminar activity with others in your organization or company?

" Yes

" No

2. Did you make changes in environmental practices or otherwise take action to comply with specific federal, state or local environmental regulations as a result of the seminar?

" Yes

" No

" N/A

" Not yet, but we are planning on taking action.

3. To comply with specific federal, state, or local environmental regulations, has your facility filed a new notification form or letter?

" Yes

" No

" N/A

" Not yet, but we are planning on doing so soon.

If yes, please identify what type of form or letter. Please check all that apply:

Hazardous Waste (RCRA): " Generator

" Transporter

" Treatment/Storage/Disposal Facility

4. Has your facility improved labeling/manifesting, recordkeeping, monitoring, or reporting as a result of EPA's compliance assistance?

" Yes

" No

" N/A

" Not yet, but we are investigating this option.

If yes, please indicate the area where the change was made. Please check all that apply:

" Labeling/manifesting change

" Recordkeeping change

" Monitoring/sampling change

" Reporting change

" Testing change

" Other:

5. Has your facility installed pollution control equipment or changed industrial processes as a result of EPA's compliance assistance?

" Yes

" No

" N/A

" Not yet, but we are investigating this option.

If yes, please indicate the type of change made. Please check all that apply:

" Purchased new industrial process equipment.

" Made a process change without purchasing new equipment.

" Changed type of raw materials (including chemicals) used

" Reuse or reclaim spent materials

6. Has your facility implemented procedures to improve environmental practices as a result of EPA's compliance assistance?

" Yes

" No

" N/A

" Not yet, but we are investigating this option.

If yes, please indicate the type of change made. Please check all that apply:

" Provide training to improve awareness and/or practices in your organization.

" Negotiate with suppliers or waste handlers to improve information or practices.

" Implement an environmental management system (example: facility assessment)

" Conduct a self-audit.

" Institute new best management practices.

" Reduce the amount of waste generated

" Other:

7. As a result of the changes indicated in Questions 5 and 6 above, has your facility changed regulatory status (e.g., found that the regulations do not apply to you)?

" Yes

" No

" N/A

" Not yet, but my facility is investigating this option.

If yes, please indicate how your regulatory status has changed. Check all that apply:

" Changed from large quantity generator (LQG) status to small quantity generator (SQG) status.

" Changed from SQG to conditionally exempt hazardous waste generator.

" Changed from SQG to LQG status.

" Found that the regulations do not apply.

" Other: _____

V. Environmental and Human Health Impacts

1. Have you been able to reduce your wastes as a result of the behavioral changes identified in Section IV above? This reduction could be the result of implementing compliance requirements and/or pollution prevention projects.

" Yes

" No

" N/A

If yes, identify areas of success and provide the type and amount of emissions, pollutants, and/or risk reduced, and associated cost savings, if possible:

Activity	Reduction	Cost Savings
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

2. If your facility made changes in environmental practices in Section IV above, do you believe that these changes have resulted in a safer environment for your employees?

" Yes

" No

" N/A

If you answered yes, please describe how the workers' environment is safer (e.g., workers are now exposed to fewer chemicals):

SUPPLEMENTAL QUESTIONS FOR WORKSHOPS/SEMINARS

1. How would you rate the handouts and materials?
 - " Excellent
 - " Very Good
 - " Good
 - " Fair
 - " Poor

2. How would you describe the helpfulness of information presented at the workshop/seminar to your environmental improvements?
 - " Not helpful.
 - " Confirmed changes I had already made.
 - " Reinforced changes I had already planned but not acted on.
 - " Gave me new ideas, tips or resources I could use.

3. How often have you or others at your plant used the handouts that you received at the seminar?
 - " Not at all
 - " Once
 - " More than once
 - " Did not receive handouts

4. Would you like more seminars like this one made available to you?
 - " Yes
 - " No

If yes, please list topics:

5. What was the most useful part(s) of the workshop/seminar?
 - " Information on how to reduce waste.
 - " The name of a contact in another regulatory agency.
 - " Information on what regulations apply to your facility.
 - " Information on how similar companies have reduced waste or improved compliance.
 - " Other: _____

6. What was the least useful part(s) of the seminar?

7. Do you have any suggestions to help us reach more people like yourself to have them attend these seminars?

8. What suggestions do you have for improving future workshops/seminars?

- 9 . How are you getting most of your information on environmental regulations? (*check all that apply*)

" State and/or federal register notices
" Obtain copies of actual rules and regulations
" Fact sheets
" Workshops or seminars
" Site visits
" Trade associations
" Telephoning the State/EPA for information
" Consultants
" Vendors
" Electronic bulletin boards
" Internet
" Non-regulatory assistance programs such as the Small Business Assistance Program
" Pollution prevention assistance programs
" Other:

10. How would you prefer to get information on environmental regulations? (*check all that apply*)

" State and/or federal register notices
" Obtain copies of actual rules and regulations
" Fact sheets
" Workshops or seminars
" Site visits
" Trade associations
" Telephoning the State/EPA for information
" Consultants
" Vendors
" Electronic bulletin boards
" Internet
" Non-regulatory assistance programs such as the Small Business Assistance Program
" Pollution prevention assistance programs
" Other:_____

11. Was the location of this meeting convenient for you?

" Yes
" No
" Somewhat

Comments: _____

12. What other locations would you recommend for future seminars?

